

American Express<sup>®</sup> Platinum Reserve<sup>SM</sup> Credit Card -  
Terms and Conditions

## General Terms and Conditions

- Platinum Reserve<sup>SM</sup> Credit Cardmembers can enjoy all the Card related benefits as long as their accounts (including all linked accounts) are in good standing
- The benefits under this programme are being made by American Express/Partners of American Express on a “best effort basis” and are subject to availability and Cardmembers must exercise due diligence in understanding specific terms that may be applicable to such benefits
- American Express is neither responsible nor guarantees the quality of the goods/services and nor is it liable for any defect or deficiency of goods or services so obtained/ availed by Cardmember at the establishment
- American Express and the partners reserve the right to change/withdraw the terms and conditions of any offer at any time without prior notice
- The benefits can be used only in conjunction with the American Express Platinum Reserve<sup>SM</sup> Credit Card and cannot be combined with any other promotion or offer

- Any participation/availment of the benefits by Platinum Reserve<sup>SM</sup> Credit Cardmember shall be purely voluntary
- These Terms and Conditions are to be read in conjunction with the Cardmember Terms and Conditions governing the usage of the Platinum Reserve<sup>SM</sup> Credit Card and may be deemed as the terms and conditions governing the American Express Platinum Reserve<sup>SM</sup> Credit Cardmembership. American Express Platinum Reserve<sup>SM</sup> Credit Card is only the mode of payment for the below services. We do not take responsibility for the quality of service provided by the partner and are not liable for any direct, indirect, incidental, special, punitive, exemplary or consequential damages of any kind

### **Pay with Points**

- Tickets can be booked on domestic airlines like Air India, Jet Airways/Jetlite/Jet Konnect and all leading international airlines (subject to availability at the time of booking)
- Any travel purchase made with Membership Rewards Points is non-transferable
- Refunds, charges and cancellations may be permitted subject to terms and conditions and any applicable fees set out by the airline

- Time for refund will be dependent on the concerned airline's policies
- In case of refunds, the Membership Rewards Points used for booking are credited back to the Point balance of the Cardmember
- Applicable cancellation charges or change in itinerary charges will be charged to the Cardmember's Card Account
- Applicable service tax for all transactions under Pay with Points Programme will be charged to the Cardmember's Card Account
- Bookings can be made only by the Basic Credit Cardmember and not by the Supplementary Cardmember
- American Express at its sole discretion may offer Points
- Pay Option for travel booking. Such payments will be charged to the Card
- Information supplied on the redemption of certain Rewards may be used by American Express or the travel partner for administrative and marketing purpose

- All other standard terms and conditions of Membership Rewards Programme are applicable. For detailed terms and conditions, please refer to [americanexpress.co.in/membershiprewards](http://americanexpress.co.in/membershiprewards)

### **American Express Proprietary Lounge Program:**

- The benefit is available to the primary Cardmember only.
- The complimentary lounge access benefit is limited to 3 visits every 6 months at American Express Proprietary Lounges at Delhi and Mumbai Airports. You can access the lounges by simply swiping your American Express Platinum Reserve<sup>SM</sup> Credit Card.

Post the 3rd free visit (within 6 months), Cardmembers will be charged ₹750 plus applicable taxes. Any accompanying guests will be charged ₹750 per visit, which will be automatically charged on the Cardmember's American Express Platinum Reserve<sup>SM</sup> Credit Card

Authorization for an amount of ₹2 will be taken for Card validation purpose. The Cardmember will receive 3 complimentary visits every 6 months. The 6 month period is defined as January 1 to June 30 and July 1 to December 31 of every year.

- Access to the Lounge is subject to availability
- American Express is neither responsible nor guarantees the quality of the goods/services and nor is it liable for any defect or deficiency of goods or services provided by any third party
- American Express shall not be liable whatsoever for any loss/damage/claim that may arise out of use or non-use of any goods or services availed by the American Express Platinum Reserve Credit Cardmember under this offer
- All benefits provided at the American Express Lounge are subject to change and/or cancellation at any time without prior notice
- Complimentary entry for accompanying children (below 12 years)

### **Other Lounges:**

- Eligible Cardmembers will get access to the respective Lounges and food & beverages as offered by Premium Port Management Company Pvt Ltd/ Devyani International Ltd /Believe Trade Link Private Limited

- Any dispute with regard to the services availed at the lounge shall be directly taken up with the Lounge authorities and American Express shall have no liability whatsoever in this regard.
- Programme is open only for Cardmembers carrying a same day ticket for airline travel that allows clearance through security for flight departure and access to the Lounge
- Applicable charges will be levied for any additional guest, which would be charged to the Basic Cardmember's valid American Express Platinum Reserve<sup>SM</sup> Credit Card issued in India. Only one entry per Cardmember will be permitted.
- The programme is applicable till December 31, 2015
- The programme can be modified, amended, changed or revoked anytime by American Express without prior intimation
- The access to lounges will be available on a first come first serve basis & subject to availability of space. Charges need to be paid via American Express Card.
- Respective lounges reserve the right to admission to the lounges and its premises and their respective rules shall be applicable to Cardmembers/guests

- Lounges can modify their lounge services, operational hours, rates without any prior intimation
- All taxes are as on date and subject to modification without prior notice.

### **Priority Pass**

- The Basic Cardmember visit would be charged as per the prevailing rates; currently US\$27 per person per visit.
- Any accompanying guests will be charged US\$27 per visit, which will be automatically charged on the Cardmember's American Express Platinum Reserve<sup>SM</sup> Credit Card
- For complete Terms and Conditions please refer to the Priority Pass form inside this pack or visit [www.prioritypass.com](http://www.prioritypass.com)

### **EXTRA from Membership Rewards® Programme -Terms and Conditions**

- EXTRA Membership Rewards benefit at participating merchants is applicable for American Express Consumer Cards and the American Express Corporate Cards issued by American Express Banking Corp. ("American Express") in India

- The EXTRA Membership Rewards will be 'Bonus' Membership Rewards Points awarded in addition to Card specific 'Base' Membership Rewards Points
- EXTRA Membership Rewards will be awarded for every ₹100 spent for the American Express Cards under this Programme
- Please refer to each offer detail to know about exact Bonus Membership Rewards Points awarded at each partner
- Participation of partners is subject to change. American Express reserves the right to add or cancel EXTRA Membership Rewards Programme Partners from time to time without any prior notice. Please log on to [americanexpress.co.in/bonusrewards](http://americanexpress.co.in/bonusrewards) for the updated list of partners and Terms & Conditions
- EXTRA Membership Rewards benefits are given in addition to any discounts brought to you by American Express
- EXTRA Membership Rewards will be awarded in conjunction with other promotional programmes unless otherwise specified by EXTRA Membership Rewards Programme Partners. Please check with EXTRA Membership Rewards Programme Partners in advance

- EXTRA Membership Rewards is an individual Cardmember benefit and not applicable on bulk bookings/purchase
- If you cancel your enrolment in Membership Rewards, you must redeem any Points within 30 days of cancellation; otherwise the Points/miles will be forfeited. If your Card Account is cancelled or terminated, any Points in your Membership Rewards Account will be automatically forfeited on the date of Account termination
- EXTRA Membership Rewards will be applicable to EXTRA Membership Rewards Programme Partners operating in India only
- Reward Points/miles will be calculated based on each transaction made with an EXTRA Membership Rewards Programme Partner. Separate transactions, even if made on the same day with the same EXTRA Membership Rewards Programme Partner, cannot be combined for purposes of calculating EXTRA Membership Rewards
- It is a condition for the award of EXTRA Membership Rewards Programme that at all times (including the date of Points/miles adjustment) (i) your Card Account remains valid and in good

standing; (ii) American Express Platinum Cardmembers must be enrolled in the Membership Rewards Programme

- EXTRA Membership Rewards Points offer is not applicable on Cards issued by any other bank
- The terms herein are supplemental to and shall form part of the American Express Membership Rewards Terms and Conditions
- American Express reserves the right to terminate the benefits and / or amend the terms and conditions at any time without prior notice at its discretion.

### **Membership Rewards First Collection**

- Membership Rewards First Collection Terms and Conditions apply. Offer valid till March 31, 2015. Certificate will be valid for 3 months from date of issuance subject to renewal
- Standard Membership Rewards Terms and Conditions apply. Points required for redemption are subject to change. Please refer to [americanexpress.co.in](http://americanexpress.co.in) for the most updated Point levels for every redemption option. Gift Certificate can be redeemed at participating outlets in India.

To redeem your Reward, please visit [americanexpress.co.in/membershiprewards](http://americanexpress.co.in/membershiprewards) or call our Platinum Card Services Helpline.

### **Golf Programme**

#### **General Terms and Conditions**

- This programme should not be regarded as a Golf Club membership
- Complimentary Green Fee is being provided by American Express® to its Cardmembers and in no way should be construed as a Complimentary Green Fee from the respective Golf Club or the Service Provider
- This facility/benefit is being facilitated to American Express Cardmembers through “Greenedge Enterprise Private Limited” (Golftripz) who represents a service provider and the bookings shall be processed through the Service Provider
- Complimentary Golf Bookings need to be made through American Express Concierge Services. A voucher will be issued by American Express during confirmation that needs to be shown at the

golf course at the time of tee-off. You need to show your ID proof and American Express Card at the time of tee off. Cardmember should carry a valid ID Proof as a part of the verification process

- Complimentary Tee Off is subject to availability of tee off times & American Express slots with Partner Golf Clubs
- Only Green fee is complimentary. The Cardmember needs to pay for the caddy, cart fee and any other fee/ charges as applicable
- Booking has to be made 10 Calendar days in advance for a weekend game and 4 Calendar days in advance for a weekday game
- The basic Cardmember can hold only one confirmed slot at any point of time. Supplementary Cardmembers of Platinum Reserve<sup>SM</sup> Credit Card will not be allowed access to these courses
- Cardmembers will not be permitted to introduce and entertain any guest on the premises of the club
- Cardmember must be in possession of a valid Handicap Certificate (Maximum Handicap: 24 for Men | 36 for ladies) at the time of registration to avail the complimentary round of golf

- Club rules & local rules apply and subscribers to this programme should adhere to the same including but not limited to dress code, rules of play, producing valid handicap certificate and so on
- Golf Courses will not be accessible on tournament days and other holidays closed for guests
- In case of any cancellations from the Cardmembers after receiving a confirmation from the Golf Club, they will be charged the normal Green Fee applicable at the Course
- Cardmember can visit any of the Golf Clubs a maximum of four times a month
- Please refer to the table and detailed Terms and Conditions below for further details.  
The Basic Cardmember or any of the Supplementary Cardmembers can hold only one confirmed slot at any point of time

### **Terms and Conditions specific to Willingdon Sports Club**

- Cardmembers will be permitted to make use of the refreshment facilities at Bar Nos. 1 and 11 only, for which they will be required to purchase the club's debit Card, at the time of registration,



prior to the golf round. It is the Club's policy to deny any service unless the Card is produced, for identification and proper billing

- All other club facilities like My shop, Dining, Bar, Swimming and other Sports etc. will not be available to the Cardmember.

Booking Schedule								
	Booking Request Timelines		Confirmation Timelines		Tee Times Open to American Express Cardmembers		Minimum Flight Requirement	
	Weekend	Weekday	Weekend	Weekday	Weekend day/ PH	Weekday	Weekend day/PH	Weekday
Willingdon Sports Club	10 calendar days	4 calendar days	48 hours prior to the tee off	48 hours prior to the tee off	9 a.m. 2 p.m.	6:30a.m. 9 a.m.	3 Ball	1 Ball

Oxford Golf and Country Club	10 calendar days	4 Calendar days	48 hours prior to the tee off	48 hours prior to the tee off	12 p.m. 2p.m.	6:30a.m. 9 a.m.	3 Ball	1 Ball
Boulder Hills Golf and Country Club	10 calendar days	4 Calendar days	48 hours prior to the tee off	48 hours prior to the tee off	8:30 a.m.	6:30 a.m. 9 a.m.	3 Ball	1 Ball
Prestige Golfshire Club	10 Calendar day	4 Calendar day	48 hours prior to the tee off	48 hours prior to the tee off	8 a.m.	7 a.m. 9 a.m	3 Ball	1 Ball

### Detailed Terms and Conditions

- This facility/benefit is being facilitated to American Express Cardmembers through "Greenedge Enterprise Private Limited" (Golftripz) who represents a Service Provider and the bookings shall be processed through the Service Provider

- Complimentary Green Fee is being provided by American Express to its Cardmembers and in no way should be construed as a Complimentary Green Fee from the respective Golf Club or the Service Provider
- The Golf Clubs reserve all rights to slot in golfers to fill any vacant slots in flights without having to inform the golfers who have already made their tee time booking during weekdays or weekends
- Minimum flight requirement for weekends as ascertained by the Golf Clubs needs to be fulfilled by golfers
- All Golf Courses reserve the right to reject any golfer or restrict their play
- Golfers are subject to Golf Club's rules on minimum handicap requirements, producing valid handicap certificates and any other requirements. The Golf Club reserves the right to reject/restrict play in event of not fulfilling these requirements
- Whether on weekdays or weekends (or public holidays), tee times provided for single or 2 golfers are indicative as the golf course reserves the right to hold them up for a period of time (not beyond reasonable limits) to team the golfer(s) up with other golfers to optimize pace of play on the course as per the course policy or otherwise

- This programme should not be regarded as a Golf Club membership
- Golfers participating in this programme shall be allowed to play with members of the club or any other Green Fee paying guests and use the benefits of this programme, provided that a confirmed golf booking is held by the other players
- Golf Clubs will not entertain any correspondence/ enquiries and/or attempts for bookings directly from the participating golfers and Golf Clubs will not respond directly to any such enquiries
- Access to the Golf Clubs cannot be used by the participating golfers in conjunction with any other promotional golf programme or to participate in any private event, tournament or any other special golf day arrangement
- This golf programme is valid for Golf Course access only to individual golfers and is not valid for any Group Bookings
- Access to the Golf Club is only limited to the services mentioned in the vouchers and the golfers participating in this programme or their guests may not have access to the other facilities such as restaurant, swimming pool, gymnasium, driving range at the Golf Club

- American Express or the Service Provider is not responsible in any way for the quality and availability of the service provided by the golf Courses
- American Express or the Service Provider is not responsible for or liable for any action, claims, demands, losses, damages, cost, charges and expenses which the client may suffer, sustain or incur including but not limited to changes or cancellations of the services provided under this programme
- American Express or the Service Provider shall not be considered liable or in default of providing the golf services if such performance is prevented by adverse conditions, which is beyond its control
- American Express and their partners and agents, employees, directors, officers, representatives, shareholders, host Golf Clubs and other suppliers of goods and services accept no liability from any and all claims for damages for death, personal injury or property damage which the golfer, his/her personal representatives, heirs, next-of-kin, assigns and insurers may have, or which may hereafter accrue, as a result of using the services provided in this programme

- Cardmember can visit any of the Golf Clubs a maximum of four times a month
- Golfers of this programme will be solely responsible for any damage to the golf course/property and will so be solely responsible for their behaviour on the Golf Course.

### **List of participating golf courses (Complimentary):**

#### **India**

The Eagleton Golf Resort, Bengaluru

Prestige Golfshire Club, Bengaluru

ITC Classic Golf Resort, Manesar, Delhi/NCR

Willingdon Sports Club, Mumbai

Boulder Hills Golf and Country Club, Hyderabad

Oxford Golf and Country Club, Pune

Bombay Presidency Golf Club, Mumbai

Jaypee Greens, Greater Noida, Delhi/NCR

Cosmo - TNGF Golf Course, Chennai

**International Golf courses:  
Complimentary access:**

**Singapore**

Warren Golf & Country Club  
Raffles Country Club  
Keppel Club

**Malaysia**

The Legends Golf & Country Resort  
Johor Golf & Country Club

**Indonesia**

Laguna Bintan Golf Club  
Ria Bintan Golf Club  
SouthLinks Country Club

**List of 27 Golf Clubs with discounted access:**

**Singapore**

Sentosa Golf Club  
Seletar Country Club  
Jurong Country Club  
Sembawang Country Club

**Australia**

Secret Harbour Golf Links  
The Glades Golf Club

**China**

Bo Ao BFA Golf Club  
Meishi Golf Club  
Yalong Bay Golf Club  
Sunshine Golf Club  
Stone Forest Golf Club

**Indonesia**

Klub Golf Bogor Raya  
Klub Golf Cenkareng  
Finna Golf & Country Club  
Nirawana Bali Golf Club

**Malaysia**

Palm Resort Golf & Country Club  
Saujana Golf & Country Club  
Tropicana Golf & Country Resort  
Nilai Spring Golf Club

**Thailand**

Alpine Golf Club  
Muang Kaew Golf Course  
Riverdale Golf Club  
Chiang Mai Highlands Golf Club

Banyan Golf Club, Hua Hin  
Loch Palm Golf Club  
Red Mountain Golf Club

**Vietnam**

Song Be Golf Club

**Additional Terms and Conditions:** 1. Cardmember can access BPGC, maximum of 4 times a month (subject to availability) 2. Rules vary by club / dress code apply at all clubs 3. Golf courses will not be accessible on tournament days and other holidays 4. Handicap certificate needs to be provided for BPGC, Mumbai and Cosmo TNGF, Chennai 5. For details, terms and conditions and for bookings, please contact American Express Concierge Services helpline on the number mentioned on the back of your Card.

### **Complimentary Green Fees Programme Terms and Conditions:**

- Complimentary Golf is applicable to both Basic and Supplementary Cardmembers but only either of them can hold one confirmed slot at a time.
- Cardmember(s) are not required to pay Green Fees. All other players in the flight are required to pay green fees.
- Cardmember is responsible for arranging the minimum number of players for a flight.
  - (i) On weekdays there must be a minimum of two players per flight unless otherwise advised, subject to pairing at golf club's discretion. Each Cardmember must bring at least one guest who is required to pay for green fees for a flight.
  - (ii) On weekends there must be a minimum of three players per flight. Three-ball flights may be subject to pairing at golf club's discretion. Each Cardmember must bring at least two guests who are required to pay green fees for a flight.

### **Complimentary Green Fees Programme**

- Weekday bookings must be made at least 4 days in advance.

- Weekend bookings must be made at least 8 days in advance.
- Cardmembers cannot book more than 14 days in advance.
- All bookings are subject to availability.
- Cardmember(s) and his/her guests are required to pay for the use of the buggy and caddies at normal published rates. Any other applicable fees or charges are to be borne by the Cardmember(s) and his/her guests.
- Cardmember(s) and his/her guests are required to pay for his/her own golf insurance at the respective golf club unless otherwise indicated.
- Cardmember(s) may bring guest(s). There is no limit to the number of guest(s) but bookings are subject to availability.
- Golfers must have a valid handicap and the club may require golfers to produce their handicap Card upon registration.
- There will be no rain check after tee-off.

- All payments for Cardmember(s) and guests must be made upon booking and charged to the Cardmember's American Express Platinum Reserve<sup>SM</sup> Credit Card.
- The following amendment charges apply after the golf booking has been processed, subject to availability:
  - (i) More than 3 days to tee-off date: S\$10 per change.
  - (ii) Equal or less than 3 days to tee-off date: Cancellation to tee-off date will apply.
- Rates quoted are not inclusive of taxes and are subject to change without notice.
- The programme cannot be used by Cardmembers or their guests in conjunction with any other promotional golf programme at the respective clubs.
- Clubs reserve the rights to refuse the discounted rates during promotional periods.
- American Express does not assume liability and Cardmember shall not make any claim whatsoever for (i) injury or bodily harm or (ii) loss of our damage to property, howsoever caused, arising from or in connection with any American Express Golf Programme.
- Participation of golf clubs is subject to change without any prior notice to Cardmembers.

### **Cancellation Policy for Complimentary Green Fees Programme**

- For Raffles Country Club, Warren Golf & Country Club, Johor Country Club and The Legend Golf & Country Resort, the following cancellation charges apply to Cardmember(s) and their guests:
  - (i) The cancellation charge of S\$10 applies for cancellations made 3 days before tee-off date
  - (ii) 100% of total golf charges apply for cancellations made 2 days or less before tee-off date as well as in the event of no show or late arrival on tee-off date
- For Ria Bintan Golf Club, Laguna Bintan Golf Club and Southlinks Country Club, the following cancellation charges apply to Cardmember(s) and their guests:
  - (i) The cancellation charge of S\$10 applies for cancellations made 4 days before tee-off date.
  - (ii) 100% of total golf charges apply for cancellations made 3 days or less before tee-off date as well as in the event of no show or late arrival on tee-off date

### **Privileged Golf Access**

- Cardmember(s) will not be granted access rights to the 27 stipulated clubs without booking through the Platinum Assist.

- General Terms and Conditions from the Complimentary Green Fees Programme apply.

For bookings, enquiries and a complete listing of participating clubs and respective rates, please call Platinum Assist at 1800-1801-030/1800-419-1030. (Toll free from MTNL, BSNL landlines) or Gurgaon: 0124-280 1030.

## **Dining Programme**

### **Taj Dining Programme**

- This offer is only available to the American Express Platinum Reserve<sup>SM</sup> Basic Cardmember
- Cardmembers will be required to fill the Taj Epicure Plus Enrolment Form and send it to American Express to get enrolled in the Taj Dining Card Programme
- Cardmembers will be required to fill the Taj Epicure Plus Renewal Form and send it to Taj directly every year
- Taj Dining Programme will entitle Cardmembers to earn 25% of the food and beverages spends as loyalty Points on the Dining Card, which can be redeemed by the Cardmembers in their subsequent visits

- The Dining Card will entitle Cardmembers to various privileges offered by The Indian Hotels Company Limited, from time to time
- However, the privileges are only available for personal dining (not more than 12 persons) and not for banquets or parties
- The offers cannot be clubbed in conjunction with any other offer that may be available to the Cardmember under any other scheme or any other programme offered by The Indian Hotels Company Limited
- Cardmembers shall continue to enjoy the privileges of Taj Epicure Plus Card as long as he/she continues to hold the American Express Platinum Reserve<sup>SM</sup> Credit Card.

### **Platinum Wine**

- Platinum Wine concierge desk Number and platinumwine@india.com will be the first Points of contact in all communications to Cardmembers
- Platinum Wine concierge desk hours will be Monday through Friday from 9 am to 6 pm excluding holidays

- Depending upon the location of delivery, an allowance of 7 working days is maintained for completion. Delivery charges will be included in quoted pricing. All FAQs will be with Platinum Wine concierge desk
- Platinum Direct/Select Programme needs to be bought on American Express Cards only
- All wine related questions and customer service issues including delivery questions will be asked by email and will be resolved within 24 hours anywhere in India by the FineWinesnMore team
- Wine orders will come through the Platinum Wine concierge and wine related queries will be answered by FineWinesnMore
- Any benefit coming from the Platinum Wine Selection Gifting Programme will be given to the Cardmember and not the recipient.

### **MakeMyTrip.com - Cashback Offer**

#### **Fulfilment process**

Booking has to be done using the American Express Platinum Reserve<sup>SM</sup> Credit Card. The promo

code to get the offer is mentioned inside the membership pack with the details of the cash back offer in each category. The customer needs to enter/quote the correct promo code at the time of booking to be eligible for the cashback offer

#### **Terms and Conditions of the offer:**

- One Cardmember can avail a specific offer upon using the respective promo code maximum up to 2 transactions per month.
- The customer needs to enter/quote the correct Promo Code at the time of booking to be eligible for the cashback offer.
- The Holiday offers (Domestic and International) are not valid on Flight + Hotel bookings made online on [www.makemytrip.com](http://www.makemytrip.com).
- All the offers are valid on the base fare only except online Hotel offers, which shall be valid on the actual amount charged.
- Cashback would be calculated on the non-air component of the holiday package and will not be applicable on airfares and the taxes. All taxes, including but not limited to airport taxes, visa



charges and high season surcharge, are payable by the Cardmember and are not part of the cashback offer.

- Cashback will be calculated on each Booking ID and not on the number of transactions. For example, if a Cardmember pays in 2 instalments/transactions for 1 Booking ID, the cashback will be calculated on basis of the base amount or Card charged amount (whichever is lower) of the Booking ID.
- If the Cardmember doesn't receive the cashback amount, he/she can claim for the same within 3 months from the booking date by calling the number available on [www.makemytrip.com](http://www.makemytrip.com). In the event the Cardmember fails to do so, he/she will not be eligible for the cashback amount.
- Offer is not valid on payments made through PayPal account, Cash on Delivery (COD) and EMI Options.
- Within 21 working days following the date of transaction, MakeMyTrip will process a credit transaction for the cashback amount on to the Cardmember's account.
- For credit Card bookings, the cashback amount shall be credited to the same credit Card as was used for the purpose of making the booking, and will reflect in the monthly Card statement/s.

- Domestic and International Hotel offer is valid for online bookings done through [www.makemytrip.com](http://www.makemytrip.com), [m.makemytrip.com](http://m.makemytrip.com) and MakeMyTrip mobile App. Hotel offer is not valid on bookings done through offline channels (MakeMyTrip call centers and MakeMyTrip Branches).
- The Cardmember cannot club two offers during the same booking ID. The cashback benefit cannot be combined with any other promotional benefit offered for bookings on MakeMyTrip, except in scenarios where the other benefit is not extended/funded by MakeMyTrip.
- If the Cardmember cancels the travel service purchase after the cashback amount is credited, MakeMyTrip will refund the purchase price after deducting the cashback amount and any other applicable cancellation charges/penalty. For example, if a Cardmember has paid ₹10,000 (price quoted by MakeMyTrip) for a travel service and a cashback of ₹1,000 has been credited to the Cardmember's account, the net amount paid by the Cardmember is ₹9,000. Thus, if the Cardmember cancels the booking, MakeMyTrip will deduct the cancellation charge/penalty from ₹9,000 and the balance amount will be credited to the Cardmember's account.
- User Agreement and Privacy Policy at MakeMyTrip website shall apply.

- Cardmembers, who are Travel Agents by occupation, are barred from making bookings for their customers and MakeMyTrip reserves the right to deny the offer against such bookings and to cancel such bookings. For such cases, MakeMyTrip will not refund the booking amount.
- American Express and MakeMyTrip reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this offer or not, or to extend or withdraw it altogether.
- If date change is allowed for the booking, the Customer will have to bear the additional charges as required.
- In case of partial cancellation, complete cashback amount will be recalled and the customer would not be eligible for the cashback.

### **Oberoi Hotels & Resorts**

**Fulfillment process:** Cardmember has to book through Oberoi Reservation Centre and make payment via American Express Platinum Reserve Credit Card to be eligible for the offer

- Standard partner terms and conditions apply.
- A. The below mentioned Terms and Conditions are applicable on The Oberoi Amarvilas, Agra; The Oberoi, Mumbai; The Oberoi Rajvilas, Jaipur; The Oberoi Udaivilas, Udaipur and The Oberoi Vanyavilas, Ranthambhore
- For all stays between October 30, 2014 and April 15, 2015: On every 3 paid consecutive nights by Cardmember, fourth consecutive night is complimentary at the same hotel. Complimentary breakfast would be offered on all 4 nights to occupants.
  - For all stays between April 16, 2015 and September 30, 2015: On every 2 paid consecutive nights by Cardmember, third consecutive night is complimentary at the same hotel. Complimentary breakfast would be offered on all 3 nights to occupants.
- The below mentioned Terms and Conditions are applicable on Wildflower Hall, Shimla in the Himalayas and The Oberoi Cecil, Shimla
- For all stays between October 30, 2014 and April 14, 2015 and July 16, 2015 to September 30, 2015: On every 2 paid consecutive nights by Cardmember, third consecutive night is

complimentary at the same hotel. Complimentary breakfast would be offered on all 3 nights to occupants.

- For all stays between April 15, 2015 and July 15, 2015: On every 3 paid consecutive nights by Cardmember, fourth consecutive night is complimentary at the same hotel. Complimentary breakfast would be offered on all 4 nights to occupants.

## **B. Terms & Conditions**

- The room has to be booked on the Best Available Rate (as featured on [www.oberoihotels.com](http://www.oberoihotels.com) at the time of booking).
- The booking has to be made through the Oberoi Reservation Centre at 1800 11 2030 and via your American Express Platinum Credit Card only.
- Complimentary breakfast will be served in the restaurant and is applicable for a maximum of two adults per room.
- The offer cannot be clubbed with any other offer in the market and cannot be transferred.

- Blackout dates will apply during Christmas and New Year periods (December 20, 2014 till January 5, 2015).

## **Max Healthcare**

The Max Healthcare Card (inside the membership pack) should be used in conjunction with Platinum Reserve<sup>SM</sup> Credit Card at all eligible Max Healthcare locations to redeem the benefits present on the Card.

### **List of participating Max Healthcare Hospitals:**

#### **Delhi/NCR**

- Max Super Speciality Hospital Saket, 2 Press Enclave Road, Saket (East and West block), New Delhi 110 017
- Max Super Speciality Hospital Patparganj, 108 A, Indraprastha Extension Patparganj, New Delhi 110 092.

- Max Super Speciality Hospital Shalimar Bagh, FC - 50, C & D Block, Shalimar Bagh, New Delhi 110 088.
- Max Multi Specialty Hospital, Noida - A-364, Sec 19, Noida – 201301
- Max Hospital Gurgaon, B - Block, Sushant Lok - I, Gurgaon 122 001.
- Max Multi Speciality Centre, Panchsheel Park, N 110, Panchsheel Park, New Delhi 110 017.
- Max Hospital, Pitampura, Near TV Tower, Pitampura, Wazirpur District Centre, New Delhi- 110034.
- Max Multi Speciality Hospital, Greater Noida, Plot No.4 A, Sector Institutional Green, Greater Noida – 201306.

### **Punjab**

- Max Super Speciality Hospital Mohali, Near Civil Hospital Phase-VI, Mohali, Punjab 160 055.
- Max Super Speciality Hospital Bathinda, NH-64, Near Distric Civil Hospital Mansa Road, Bathinda, Punjab 151 0001.

### **Uttarakhand**

- Max Super Speciality Hospital Dehradun, Malsi, Mussoorie Diversion Road, Dehradun - 248 001

### **Benefits available:**

- Preventive Health Package – 30% discount on Bronze, Silver, Titanium and Platinum Packages
- Eye and Dental – 20% discount on procedures (excluding implants, medicines, outsourced items and consumables) • OPD – 20% discount on Consults, Investigations and Diagnostics • 10% discount on IPD – Room Rent and diagnostics (not applicable for TPA/Insurance routed cases) • Availability of certain services may vary across locations • Prior booking mandatory • This offer cannot be clubbed with any other offer/special arrangement/ corporate tie-up or contract • Discounts are exclusive of consumables, implants, pharmacy and outsourced items • Discounts are not applicable on TPA routed cases and hospitalization packages • The discount will only be applicable on payments made through the Platinum Reserve<sup>SM</sup> Credit Card, upon presenting this privilege Card • Benefits can be availed across all Max Hospitals • The discount offered by Max Healthcare will be valid till September 30, 2015

## **Fortis Healthcare (valid in west, south and east India)**

### **Fulfillment Process:**

To avail the below benefits from Fortis healthcare please show the American Express Reserve Card at the time of billing and payment should be made through the American Express Platinum Reserve<sup>SM</sup> Card only.

### **Details Of Offer and related Terms and Conditions**

#### **Opd Facilities:**

A special 15 % discount on prevailing Tariff at the time of billing shall be offered at agreed Fortis Healthcare Locations on OPD facilities like-

- a) Consultations (Consultation discount will be not applicable at Fortis La Femme).
- b) Pathological investigations
- c) Radiological diagnostics services such as X-Rays, CT scan, MRI, Ultrasound, and Mammography.
- d) Non-invasive cardiology like ECG, Echo, TMT, Holter.

The discount on diagnostic investigations is available only to Out Patients and is not applicable for admitted patients. Please note that the above discount on OPD facilities will not be valid Fortis La Femme. This discount will not be clubbed with any other discount or scheme prevailing at the Particular Hospital.

#### **B HEALTH CHECK UP PACKAGES**

Cardmembers will be eligible to get 10% discount on Standard Health Checkup packages available at agreed Fortis Healthcare Locations. This discount will not be clubbed with any other discount or scheme prevailing at the Particular Hospital.

#### **C IPD FACILITIES:**

With regard to Indoor admissions, the Patients entitled for these services shall be given a 10% discount on the tariff prevailing at the time of billing on Procedure / Surgery charges & Room Rent only. However, this discount is not valid on blood bank, consumables, implants, drugs, Package Charges, telephone calls, Meals etc. Payment for Non-Medical Items and F&B Charges to collected directly from the patient. This discount will not be clubbed with any other discount or scheme prevailing at the Particular Hospital.

Please note that the above discount on IPD facilities will not be valid at Escorts Heart Institute and Research Centre Limited & Fortis La Femme.

- D** These offers will not be valid if the bills are getting credited to any organization (which includes Insurance Companies / TPA's / CGHS / ECHS / PSU's / Govt Organization / UN Bodies etc). The discount will be valid when the entire bill is settled by the Cardmember.

### **List of participating Fortis Hospitals:**

#### **East Region**

##### **Kolkata**

- Fortis Hospital-Anandapur, -#730 Anandapur, E M Bypass Road, Kolkata – 700107, West Bengal
- Fortis Medical Centre, 2/7 Sarat Bose Road, Kolkata – 700020, West Bengal
- Fortis Hospital & Kidney Institute, 111 A Rash Behari Avenue, Kolkata – 700029, West Bengal.

#### **West Region**

##### **Mumbai**

- Fortis Hiranandani Hospital, Mini Seashore Road, Sector-10A Vashi, Navi Mumbai – 400703
- Fortis S.L. Raheja Hospital, Raheja Rugnalya Marg, Mahim Mumbai – 400016
- Fortis Hospital, Mum Kalyan-Mumbai, Bali Bazaar, Shill Road, Kalyan West, Mumbai-421301
- Fortis Hospital, Mulund-Mumbai, Mulund Goregaon Link Road, Mumbai-400078.

##### **South Region**

##### **Bangalore**

- Fortis Hospital, Seshadripuram-Bangalore, No - 65 1st Main, Seshadripuram, Bangalore – 560020
- Fortis Hospital, Nagarbhavi-Bangalore, No.23 80 feet road, Guru Kripa, Layout, 2nd Stage, Nagarbhavi, Bangalore-560072

- Fortis Hospital, Bannerghata-Bangalore, 154/9, Bannerghata road, opp. IIM-Bangalore, Bangalore-560076
- Fortis Hospital, Cunningham Road-Bangalore, No-14, Cunningham Road, Sheriffs Chambers, Bangalore-560052
- Fortis Hospital, Rajaji Nagar-Bangalore, 11, West of Chore Road, Opposite Rajaji Nagar 1st Block Junction, Bangalore-560086.

### **Chennai**

- Fortis Malar Hospital, 52 First Main Road, Gandhi Nagar, Adyar Chennai.

### **Texas Medical concierge**

**Fulfilment process:** Cardmember to visit the Texas Medical Concierge centre (Delhi) for enrolling in the program. Cardmember to make the payment through American Express Platinum Reserve Credit Card to be eligible for discount on the Jasmine tier membership. For details of the Jasmine Membership please visit [www.texasmedicalconcierge.com](http://www.texasmedicalconcierge.com)

Cardmembers are eligible for a 25% discount on the following Categories of Jasmine Tier membership.

- Individual Annual membership
- Couple's Annual membership
- Family (4 Pax) Annual membership
- Family (6 Pax) Annual membership
- Offer valid till September 30, 2017.

American Express Platinum Reserve<sup>SM</sup> Credit Card is only the mode of payment for this service. American Express do not take responsibility for the quality of service provided by the partner and are not liable for any direct, indirect, incidental, special, punitive, exemplary or consequential damages of any kind

### **Trident Privilege Gold Tier Membership**

**Enrolment process:** The trident form will be available in the membership pack and on [americanexpress.co.in/platreserve](http://americanexpress.co.in/platreserve) You can download the form and fill in the required details and

send it to the address mentioned on the form. The Trident membership kit will be delivered to you in 4-6 weeks of dispatching the form for processing.

- This offer is valid till December 31, 2015
- Membership of the Trident Privilege Gold Tier and its associated benefits would be available across all Trident locations across India
- Membership to the Gold Tier will be valid for 2 years from the date of enrolment of the member
- If no stay is recorded in the next 12 months from the date of enrolment, the member status will be downgraded to the Red Tier
- Terms and Conditions of Trident Privilege Programme will be applicable on membership. Please visit [www.tridentprivilege.com](http://www.tridentprivilege.com) for details
- Upgrade is available to the next room category and is subject to availability

### **Preferred Hotel Group:**

**Enrolment process:** The *iPrefer* membership enrolment is available on [www.iprefer.com/amexindia](http://www.iprefer.com/amexindia),

please fill the form with required membership details and associated Terms and Conditions.

- The Cardmembers will not receive any bonus points upon enrolment into *iPrefer* Gold Tier membership
- Post enrolment, if the Cardmember does not qualify the eligibility criteria within one calendar year from the date of issuance of membership, he/she would be downgraded to the silver tier.
- Standard Terms and Conditions for *iPrefer* members would apply. Please visit [www.iprefer.com/amexindia](http://www.iprefer.com/amexindia) to view complete Terms and Conditions





American Express Banking Corp.,  
Cyber City, Tower C, DLF Bldg. No. 8, Sector - 25, DLF City Ph II, Gurgaon - 122002  
[americanexpress.co.in](http://americanexpress.co.in)